



Helping you manage the unexpected

**Accident Management
and Roadside Assistance**



Our driver helpline is available 24/7 for drivers requiring roadside assistance.

When the unexpected happens, you want peace of mind that your drivers are safe and will be looked after.

That's where we come in – helping you to keep things running smoothly with our Accident Management and Roadside Assistance.

Accident Management

With our Accident Management service, your drivers simply call our 24-hour driver support number as soon as possible following any road accident. We then get straight to work helping them deal with the priorities, such as emergency calls and towing requirements, and then support them through the insurance claim process. As an optional service, we can also provide a temporary replacement vehicle to ensure minimal disruption to your business.

Roadside Assistance

Most new vehicles are covered by a manufacturer's roadside assistance policy for a set period of time.

Once the manufacturer's roadside assistance policy has lapsed, we can arrange Roadside Assistance as part of your lease. Help is just a phone call away with our 24-hour driver support line to get your drivers back on the road as quickly as possible.

**To find out more,
speak to a Custom
Fleet specialist**

1800 812 681
www.customfleet.com.au

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